

2007-341-C

Duke, Daphne

From: Laurie Murphy [lmurphy@hotwirecommunication.com]
Sent: Wednesday, October 12, 2011 4:01 PM
To: CLECreport
Subject: 3rd Quarter 2011 "SCPSC CLEC -- Quarterly Service Quality Report" for Hotwire Communications, Ltd.
Attachments: Hotwire CLEC Service Quality Report - 3Q 2011 FINAL.pdf

TO: South Carolina Public Service Commission

Attached you will find **Hotwire Communications, Ltd.'s** ("Hotwire") "**SCPSC CLEC -- Quarterly Service Quality Report**" for the **3rd Quarter 2011**.

Hotwire did not have any CLEC telephone lines in use during that period and therefore has no service issues to report.

Please do not hesitate to contact me if you have any questions.

Best regards,
Laurie

Laurie M. Murphy

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MAIL/DMS

HOTWIRE COMMUNICATIONS, LTD
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Wynnewood, PA 19096

SCPSC CLEC – QUARTERLY SERVICE QUALITY REPORT
SOUTH CAROLINA CLEC OPERATIONS

COMPANY NAME: Hotwire Communications, Ltd.
QUARTER / YEAR: 3rd Quarter / 2011

<u>Month:</u>	<u>July</u>	<u>Aug</u>	<u>Sep</u>
Number of Customer Access Lines	-0-	-0-	-0-
Trouble Reports / Access Line (%)	n/a	n/a	n/a
Customer Out of Service Clearing Times (%)	n/a	n/a	n/a
New Installs Completed w/in 5 Days (%)	n/a	n/a	n/a
Commitments Fulfilled (%)	n/a	n/a	n/a

Comments / Explanations: Hotwire did not provide CLEC service in South Carolina during the 3rd Quarter 2011.

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